

Attachment # 2

Summary Log for June 1, 2002 – May 31, 2003 Washington Relay

For the period of June 1, 2002 through May 31, 2003, Sprint processed than 1,429,189 outbound calls on behalf of Washington Relay, receiving a total of 107 ($< 0.001\%$) customer complaints. All 107 complaints were filed with supervisors at one of the eleven Sprint TRS centers. All of these complaints were resolved in a timely fashion. None of these 107 complaints were escalated for action to the State of Washington Utilities and Transportation Commission or to the Federal Communications Commission.